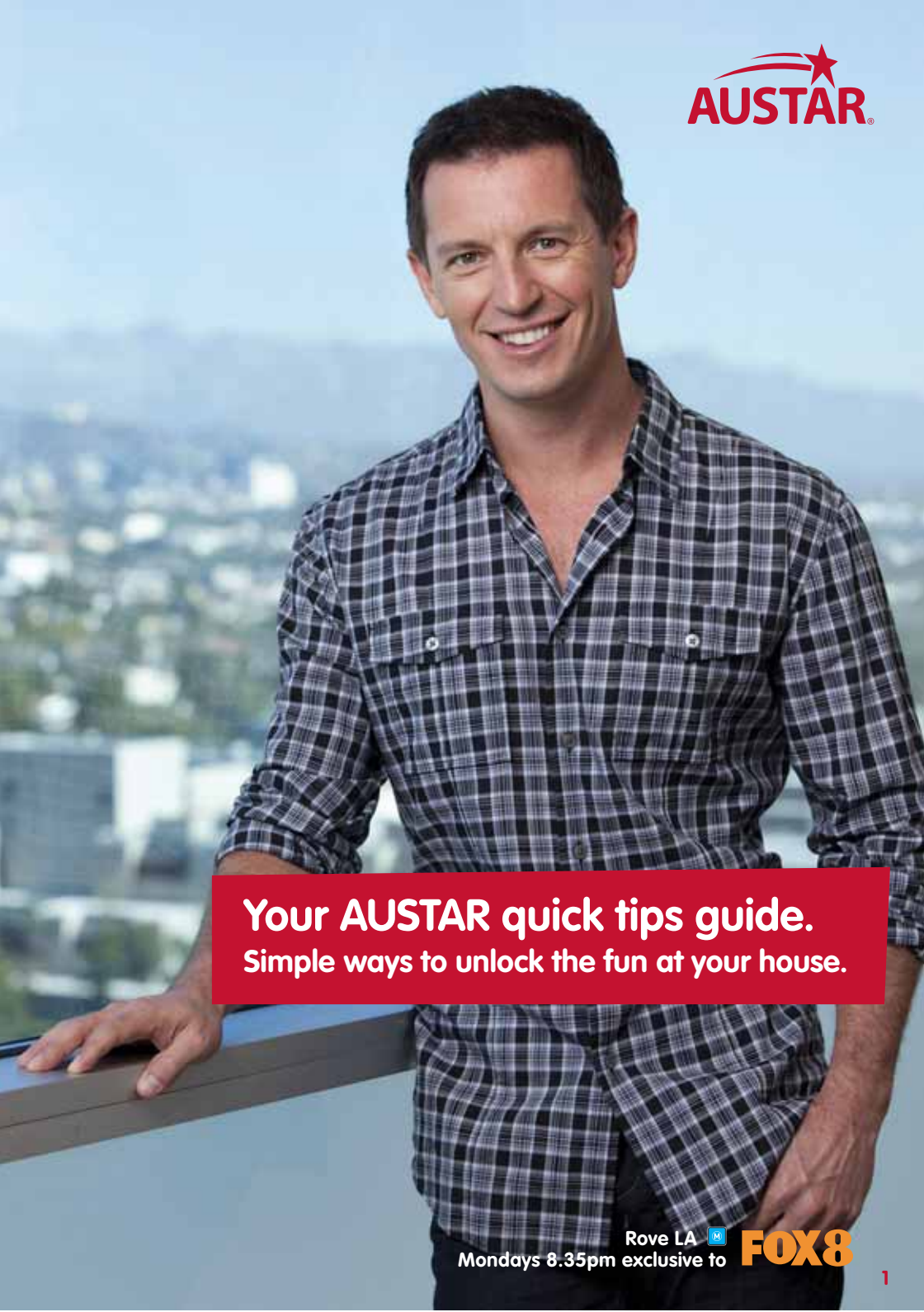

AUSTAR
Your AUSTAR quick tips guide.
Simple ways to unlock the fun at your house.
Rove LA
Mondays 8.35pm exclusive to
FOX8

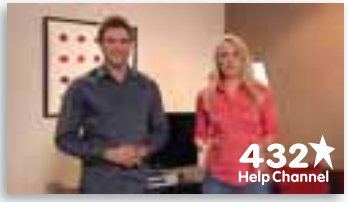
Handy tips to help you get even more from your AUSTAR and your MyStar.

You've had AUSTAR, and perhaps MyStar as well, for a while now, and we hope you've been enjoying all the fantastic entertainment on offer. Just to make sure, we have put together this handy guide. It's full of simple hints and tips you might not know about yet, that will really help you get the most from your service. Things like how to set your favourite channels so you can find them faster, or how to use the red button to get a weather report for your postcode – and if you also have MyStar, things like how to record a whole series at the touch of a button. It's all simple stuff and easy to master.

Go exploring. You'll be amazed at the new things you discover.

Prefer a visual demonstration?

Channel 432 is AUSTAR's Help Channel – available 24 hours a day, 7 days a week. Just press 432 on your AUSTAR or MyStar remote control and you'll find some handy hints and advice on how to get the most out of your service.



Everything from using your remote control and the on-screen TV Guide, to checking your account online or ordering a BOX OFFICE movie is included.

Learn about the great features of AUSTAR, MyStar and MyStar HD, and also about the free interactive services that are available for the Weather Channel and FOX SPORTS.

Your handy AUSTAR guide

Knowing what's on

- Master your TV Guide pg 4
- Top Picks: how to find the best shows fast pg 5
- +2 Channels: your second chance screenings pg 5
- Quick trick: press i for more information pg 5

Personalising your viewing

- Top tips for watching sport pg 6
- Sports news at the push of a button pg 6
- Choose your news – from eight specialist channels pg 7
- Weather for your postcode – your local report instantly pg 7
- Viewing options for the hearing impaired, and for widescreen pg 7
- Quick tip: set your favourite channels pg 7

Bonus features

- BOX OFFICE – like a DVD store without the late fees pg 8
- How to order a BOX OFFICE movie or Pay Per View event pg 8
- Protecting the kids with Parental Control pg 9

austar.com.au

- The watch AUSTAR AnyWhere® trick pg 10
- How to manage your AUSTAR account online pg 11
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Getting more out of your MyStar

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The trick to knowing what's on.

Ever wondered how some people always seem to know what's on? Well with AUSTAR, you can too! It's one of the easiest AUSTAR tricks to learn – the art of using your on-screen TV guide, and setting handy reminders. Follow these simple steps and you'll never miss a thing again.

Knowing what's on

Your on-screen TV Guide is the easiest way to plan your week's viewing from the comfort of your armchair – and will ensure you don't miss out on what you like to watch. In your TV Guide, you can easily set program reminders and search for your favourite shows by time, channel or genre. It's great for knowing what's on now, what's coming up or what's showing over the next few days. And the best thing is, it's so easy to use.

TV Guide

TV Guide by TIME

TV Guide by CHANNEL

To use your on-screen TV Guide:

1. Press tv guide on your AUSTAR or MyStar remote control.
2. Use your ▲ and ▼ buttons to scroll through the menu options. You can choose to view what's on according to time, channel, or genre. Press select to confirm your selection.
3. To view, highlight a program currently screening and press select.
4. To set a reminder, just highlight a program in the future and press select.

HANDY TIP

Even better with MyStar

With MyStar, you can use the TV guide to set recordings at the touch of a button.
Turn to page 12 to find out more.

Top Picks: how to find the best shows fast

With so many exciting channels, it can be hard to choose what to watch. For an easy way to catch the best shows on AUSTAR, Top Picks is your answer. This handy feature showcases the best highlights every day. **Just follow these easy steps:**

Top Picks, Channel 999

1. Go to Channel 999 and launch Top Picks by pressing the button.
2. Scroll through programming highlights using the or buttons.
3. When you see a program that tickles your interest, press select to set a reminder.

Use this handy tip and you'll never forget about those interesting and exciting shows that are coming up.

+2 Channels: your second chance screenings˜

Missed the start of a movie or program? Catch a second screening on your +2 Channels. Quite simply, they're a selection of channels that replay shows or movies two hours later, just in case you couldn't catch them at their original screening time. So if you miss something, check these channels for a second screening:

˜Some +2 Channels not available in all building types.

Quick tip: press i for more information.

When you're in the AUSTAR TV Guide or Planner, highlight a show and press i to find out the running time, what it's about, who's starring and more. You can even press i while a show is on, to help settle those disputes about an actor's name or film release date!

Personalising your viewing.

Ever wished you could change the camera angle while watching the footy? Simple! How about choosing the news stories you watch? Easy. Learn how to use the coloured buttons on your remote and you'll soon be enjoying a new level of control over your TV viewing. Best of all, your coloured button features are FREE.

Special tips for watching sport

The Analyser

Introducing The Analyser, a fantastic new function, which makes you feel like you're in the coach's box. Press the button during selected FOX SPORTS NRL and AFL games and you'll have access to a comprehensive library of statistics, including team line ups, round summaries and up-to-the-minute game news.

The Analyser

Cricket ACTIVE

On selected games, you will see PRESS RED appear in the top right hand corner of your screen. Simply press the button and you can access highlights, team and player stats, player bios and much more.

Cricket ACTIVE

Viewer's Choice for NRL

When the NRL schedule two games on Saturday nights at 7.30pm, you can choose which game you watch LIVE. Simply press the button to select that game and then watch the other game right after, so you never miss a moment of the action! To return to normal viewing, simply press the AUSTAR button.

Viewer's Choice

Sports news at the push of a button

FOX SPORTS News ACTIVE** is a dream come true for sports fans, delivering all the up-to-the-minute, in-depth sports news, match stats and highlights, plus your choice of camera angles and commentary. Just press while watching any FOX SPORTS channel and (unless there's a red button game on – see above) you'll get the latest sports news for all major football codes, cricket, golf, motorsport, basketball and more.

FOX SPORTS News ACTIVE

**Sports ACTIVE, Viewer's Choice, Weather ACTIVE, Sky News ACTIVE, FOX SPORTS News ACTIVE and special applications may not be available in some building types.

Choose your news – from eight specialist channels

Sky News ACTIVE** gives you a new level of control over the news. You can access eight different channels of specific news including Sky UK, Sport, Business, Weather, Showbiz and just the headlines – any time, 24 hours a day. To use Sky News ACTIVE, press red whilst watching Sky News (Channel 601).

Sky News ACTIVE

Trust the weather

While watching The Weather Channel (603), press red to launch Weather ACTIVE**. It will allow you to access 10-day weather forecasts - morning, noon and night, a comprehensive rainfall update, weather conditions and warnings plus much more! And best of all, it's tailored to your local area simply by entering your postcode with your AUSTAR or MyStar remote.

Weather ACTIVE

Closed Captioning

If you're hearing impaired, yellow is your button for Closed Captioning (the service where the audio parts of a program are displayed in text on the screen). To activate it, just press yellow. To turn the captions off, just press yellow again.

Viewing shows in widescreen

To change your picture to widescreen while you're watching AUSTAR, just keep pressing blue to move through your picture display options. Too easy!

Quick tip: set your favourite channels.

Setting favourite channels lets you flick through just the channels you love to watch. Just press tv guide then green and follow the on-screen prompts. Once your selections are complete you can quickly jump between your favourite channels by pressing green while watching TV.

Bonus features.

One of the great things about AUSTAR is that you not only have access to the best programming around, you also get heaps of exciting extras. If you want to order a blockbuster premiere, live boxing and wrestling events, or make sure your kids don't see something they shouldn't, these are the tricks to use.

BOX OFFICE – like a DVD store without the late fees

How can you watch the best movies without leaving the house? Press the box office button for an exciting range of pay per view movies from blockbusters to art house, showing for the first time on Australian television.

BOX OFFICE titles are available 24 hours a day with up to 16 new titles every Wednesday to choose from. To check out the latest BOX OFFICE screening details simply press the box office button on your AUSTAR or MyStar remote or scroll through Movies in the on-screen TV Guide and the BOX OFFICE titles will appear at the end. Then just press to view all movie session times while flicking through the movies.

Movies screen regularly and are available for just $5.95† each. Don't worry, you can't accidentally order a BOX OFFICE movie – so why not have a look around?

How to order a BOX OFFICE movie or Pay Per View event

Did you know you can order BOX OFFICE movies and Pay Per View† events, such as boxing and wrestling, online? It's quick and easy, just follow the steps below:

BOX OFFICE movies

To order online:

1. Go to **austar.com.au** and click on **'My Account'**.
2. Choose the 'BOX OFFICE' button.
3. Choose the BOX OFFICE movie you want to order and click the 'Confirm' button.
4. You will receive confirmation of your BOX OFFICE order.

To order by phone:

1. Press the box office button on your AUSTAR or MyStar remote control.
2. Press to view the movie session times.
3. Select the movie you would like to watch and press select .
4. If asked, enter your Parental Control PIN (see page 9) and press select .
5. Call 132 159 with the 6-digit code displayed on your screen.

You can call to order movies up to 12 hours in advance. Avoid the last minute ordering rush!

HANDY TIP

Here's how you order a Pay Per View event

Ordering Pay Per View on MAIN EVENT is just as easy. Simply visit **austar.com.au** and click on **'My Account'** or call **132 492.**

†Pay Per View on the MAIN EVENT Channel is available at an additional charge to the Base Service and price varies depending on the event. Not available in all building types.

Protecting the kids with Parental Control

Parental Control is a great way to make sure those young and curious eyes don't see the movies and shows they shouldn't. To set Parental Control, press setup, highlight 'Parental Control' then press select. Then you can set restrictions by 'Classifications' or 'BOX OFFICE':

Block programming based on Classifications:

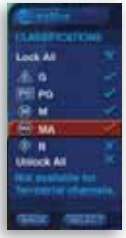
1. Highlight 'Classifications' and press select.
2. Enter your four-digit PIN using the number buttons. The default PIN is 1234 until you customise your own four-digit parental PIN by selecting the 'Change PIN' option in the menu.
3. Set your desired level of Parental Control according to censorship classification by using the ◠ and ◡ arrows and pressing select.

PIN protect BOX OFFICE purchases:

1. Highlight 'BOX OFFICE' and press select.
2. Highlight 'Purchase PIN' and press select.
3. Use the ◠ button to select 'PIN Required' option, press select and then back for the previous menu.
4. From now on, you'll need a PIN to order BOX OFFICE movies.

Prevent Adult titles appearing in your on-screen TV Guide:

1. Highlight 'BOX OFFICE' and press select.
2. Highlight 'Adult Options' and press select.
3. Use the ◠ button to highlight the 'Hide' option and then press select.
4. Adult Titles will no longer appear in your on-screen TV Guide.



Block programs by classification

Default PIN is 1234

Customise your PIN

Make the most of your AUSTAR – with MyStar.

If you're not already enjoying MyStar's amazing features – and you'd like to be able to pause and rewind live TV, record at the touch of a button, and more – **turn to page 12 and find out what you're missing!**

mystar

mystar HD

austar.com.au

The AUSTAR website is another great way to get more out of your AUSTAR – and now it's been upgraded with a new look, easier navigation and exciting new features like AUSTAR AnyWhere®.

The amazing AUSTAR AnyWhere®

AUSTAR AnyWhere® is our new online TV service which allows you to watch some of your favourite shows, or download them to watch later. All you need is a computer and an internet connection, and best of all, it's free as part of your AUSTAR package^.

Requirements

Both Windows and Mac users can access AUSTAR AnyWhere®; all that's needed is the latest Flash Player.

To use AUSTAR AnyWhere®:

1. Log on to austar.com.au using your Login ID and click on Online TV. If you don't have a Login it's easy to get one. Just visit **austar.com.au/myaccount**.
2. The Online TV page shows all the exclusive channels that are only available online to AUSTAR subscribers – like ESPN3.com* and Setanta-i#. Select 'Watch Now' to see the full list of programs available in your package.
3. Once you've arrived at AUSTAR AnyWhere®, watching shows online or downloading them to watch later is easy! And if you ever need help, it's as close as the Support section of the site.

AUSTAR AnyWhere®

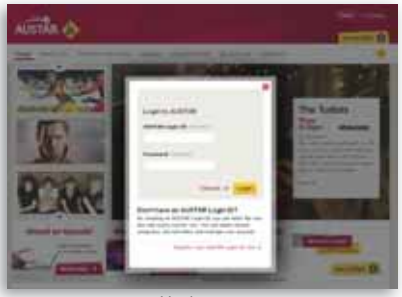
The best thing about AUSTAR AnyWhere® is that once you've downloaded a program, you can take your laptop anywhere and watch your shows without having to be connected to the internet! Now you'll always have entertainment at your fingertips.

Set your MyStar to record remotely online

If you've got MyStar or MyStar HD, this is a great tip for when you're delayed and you can't get home in time for a show you want to watch. You can set your MyStar to record remotely simply by logging into **austar.com.au**, going to the online TV guide and using the straightforward online recording buttons. Just find your show and click record. Easy!

^Normal ISP download fees apply – check with your service provider.
*ESPN3.com only available to Sports Subscribers. #Setanta-i only available to Sports Extra Subscribers.

How to manage your AUSTAR account online



My Account

While we can't conjure up more hours in the day, we can give you some useful tips to help you make the most of the time you've got. Jump online at **austar.com.au** and you can quickly and easily take care of all your AUSTAR "house-keeping" – things like changing your package or just updating your contact details. You just need to register and choose a Login ID and password. Here are some of the things you can do:

- **View your AUSTAR statement** – Review, save and print your last three AUSTAR statements.
- **Pay your AUSTAR account** – Choose from a range of convenient online payment options such as Easy Pay or credit card to pay your AUSTAR account online. You can even update your credit card details.
- **Sign up for Easy Pay** – Save up to $36 a year on statement fees when you pay your account automatically with Easy Pay. Easy Pay is AUSTAR's hassle-free, direct debit payment option that automatically deducts your AUSTAR subscription fees from your nominated bank account or credit card.
- **Update your contact details** – Update your mailing address and billing address details, as well as your phone number and email address.
- **Change your package Options** – Change your package Options to suit your viewing and financial circumstances, anytime you like.
- **Order a Pay Per View event** – Purchase a Pay Per View event, like boxing on MAIN EVENT.
- **Order a BOX OFFICE movie** – You can purchase BOX OFFICE movies or Adults Only titles online. You can also view your purchase history.

To make the most of all of these handy online features, simply log on to **austar.com.au** and click on 'My Account'.

AUSTAR TV Guide for iPhone

We know life can be busy, which is why we've come up with a way for you to stay on top of AUSTAR's great programming with the AUSTAR iPhone App. Access the full 7-day TV Guide with genre and keyword search features and even our top pick program suggestions. MyStar customers can even use the remote record feature to record and Series Link a show to their MyStar at home. Best of all – it's absolutely free to download!

To download the AUSTAR TV guide for iPhone app, visit the Apple App store and search for AUSTAR. Visit **austar.com.au/mystar** for more information.

NEW

Getting more out of your MyStar.

If you've chosen to watch your AUSTAR through a MyStar personal digital recorder, congratulations – you've made a great decision. With the amazing MyStar functions that are detailed below at your fingertips, you're in complete control of what, when and how you watch.

The following MyStar hints and tips may be simple, but they will truly change the way you watch TV – and best of all they work with MyStar and MyStar HD.

Setting MyStar to record

There are three easy ways to set MyStar to record:

1. Press the ® button on your MyStar remote control to record the program you are watching now.

OR

2. Program not on yet? Just scroll through the on-screen TV Guide (see page 4), highlight the program you'd like to record and press the ® button.

OR

3. Sometimes you'll see something you'd like to record while scrolling through the information box (press i while watching TV – see page 5). Simply use ▲, ▼, ◀ or ▶ to find the show you want and press ®.

Record currently showing programs

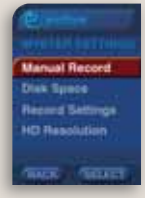
Record upcoming shows

Record when scrolling through iSearch

Setting up a manual recording

If you want to record a block of programming on one specific channel – maybe a marathon or that must-see double episode – you can use the Manual Record function. This feature is also great when program info isn't available, but you know what time it's on:

- To set a manual recording, press setup, select 'MyStar Settings', highlight 'Manual Record', press select, then follow the on-screen prompts.



How to record a whole series using Series Link#

One of the other great things about MyStar is that you can record a complete series in one go using the Series Link feature. It means you'll never miss an episode of your favourite series again!

Series Linked programs have a 8 in Planner

To Series Link a program:

- Once a program is set to record, press planner and highlight the program from either the BOOKED or RECORDED tabs and then press the green button.
- Alternatively you can press tv guide, select the program you are recording, press ®, then press ® again and then the green button.
- You need to keep at least one recording from a Series Linked series in your planner for MyStar to continue to record the other episodes.

To cancel a Series Link:

- Just select the program from the Planner or AUSTAR on-screen TV Guide and press the green button.

HANDY TIP

Watch the best programs for FREE with Featured.

Featured is a library of great shows selected weekly as some of the best from across the range of AUSTAR channels. It's a great way to sample programs that may not be part of your package, see sneak peeks of upcoming programs, and uncover some hidden gems - all commercial free! To access Featured, simply press planner and use ❯ to scroll across to the Featured tab.

How to stretch the length of a recording

MyStar already sets a five minute 'buffer' before and after recordings, but sometimes sport matches or shows run longer than expected. With this handy hint, there's no need to miss the end. If you think a program may run longer than the official end time, stretch the length of your recording with these simple steps:

1. Press tv guide or planner.
2. Highlight the program that has been set to record.
3. Press ® and follow the on-screen prompts.

#Series link not available for all programs.

How to watch and manage your recordings.

By now you've mastered every which way you can record your favourite shows to MyStar or MyStar HD. The below tips will find your recordings whenever you like. So, sit back and enjoy.

How to watch a recorded show

Once you've recorded your shows, you can watch them anytime. Here's how:

- Press planner, scroll across to the RECORDED tab (or a personal folder if you've set one up – see page 15). Highlight the recording you want to watch and press ▶II.

To delete a recorded program:

- To stop a recording in progress, press the ■ button.
- Or press planner, highlight the recording you want to delete (either in BOOKED, RECORDED or your personal folders) and press .

HANDY TIP

To avoid deleting completed recordings by accident, use the KEEP function. It's as simple as highlighting a recording in the RECORDED tab and pressing the button. You'll see a K appear next to the show name.

Pausing and rewinding live TV

Never miss a moment of your favourite show with these special MyStar features.

To pause live TV:

Press the ▶II button on your MyStar remote control to pause for up to an hour at a time, and press ▶II to pick up where you left off!

To rewind live TV:

If you miss a crucial moment, simply press the ◀◀ button on your remote control, then the ▶II button to play back as many times as you like.

Your guiding star

NEW

As a MyStar subscriber, there's an easy way to find shows up to 7 days in advance. If you like Clint Eastwood, press tv guide then the button and follow the on-screen prompts. All the movies he's acted in, directed and docos about him showing on AUSTAR and the free-to-air channels will appear as quick as a gunshot.

TV Guide SEARCH

Quick tip: how to watch in slow-mo

Did you know you can watch a recorded program in slow motion? While watching the recording press II and then either ◀◀ or ▶▶.

Make personal folders for recorded shows

This feature is great for organising your recordings. It might be that every family member has their own folder, or that you have a folder for movies, another for sport, another for kids shows etc.

Create your own folders for recorded shows

To create a new folder:

- Go into the RECORDED tab in Planner. Press the red button, select 'Folder settings' and then 'Create Folder'. Then simply punch in the name or title of your folder using the alphanumeric keypad on your remote (zero is the space button).

To use the Personal Planner:

- Press the planner button, highlight the recording you want to move and press the red button. If you have already created a new folder, select 'Move to folder'. Then simply highlight and select the folder you'd like the program to be moved to.

HANDY TIP

You can also use Series Link through the Personal Planner. Select the program you'd like to Series Link, press green and the next recording in the series will automatically appear in the same folder.

Experience high definition with MyStar HD‡

With access to 13 HD channels, and crystal-clear picture and sound quality^, MyStar HD is the next generation of TV entertainment. Watch sport as it should be, movies that will blow you away and shows that will bring the house down.

You won't need a new TV or separate digital box, and you get all the MyStar features you love, plus:

- 50% more space on your hard drive
- Access to our 13 HD channels – including the 6 HD movie channels*
- More channel choice – access to all your usual AUSTAR and digital free-to-air channels, plus all channels available in HD°

Did you know? MyStar and MyStar HD are the complete digital solution° – ensuring you'll be ready for the digital switchover.

Visit **austar.com.au/mystar** for more information about MyStar HD.

‡MyStar HD not available in some areas and building types. ^HD audio and picture quality only when viewed on a HD TV.
*The HD Channels you are able to access depend on your AUSTAR Options. °Digital free-to-air black spots may exist in some areas.

Don't miss a thing!

Sign up for our free AUSTAR eNewsletter and become a fan on facebook to be kept up-to-date every month with the latest AUSTAR tips, tricks and news plus ways to WIN exciting prizes.

Visit **austar.com.au/enews** and **www.facebook.com/austar** to register today.

Visit austar.com.au today.